



REF: SCHN24/8407-3

Mr Gerald Hayes
Secretary
Health Services Union
Locked Bag 3
Australia Square
Sydney NSW 2007
Email: secretary@hsu.asn.au

Attention: *Kate Hall* kate.hall@hsu.asn.au

Dear Kate,

I write to the Health Services Union (HSU) to advise of proposed temporary changes in The Children's Hospital Westmead (CHW) Emergency Department (ED) within Sydney Children's Hospitals Network (SCHN).

The CHW ED is proposing to trial a 12-hour roster pattern with the Clinical Support Administration (CSA) positions in the department. The purpose of the trial is to determine enhancements in clinical and family support by optimising CSA coverage with the introduction of a trial roster of 12-hour shifts for a period of 12 months. The 12hr shift roster will enable continuity of service provision and optimise support for families and staff. Additional projected benefits will minimise miscommunication, duplication of tasks and delays ensuring safe, timely and accurate patient record management.

A copy of the consultation document is attached for your reference. Staff have been surveyed and are responsive to the trial. The attached document will also be distributed to administrative staff members within the department.

If you have any questions or feedback on this proposal, could you please provide this to me by return email by September 11, 2024.

Should you wish to discuss any aspect of the above please contact me via email at Melissa.Mroz@health.nsw.gov.au or alternatively you can liaise with Elizabeth Hall, Principal Business Partner via Elizabeth.Hall6@health.nsw.gov.au

Yours sincerely,

Melissa Mroz
Clinical Stream Director Critical Care, SCHN
Date: 28.8.24
Encl. Consultation Document