

# CHEF Rankin Park USCC

25th November 2024





## Acknowledgment of Country

HealthShare NSW respectfully acknowledges the many Aboriginal tribes of NSW; the traditional custodians of the lands we live and work on.

Acknowledging Elders past, present and future, we pay our respect to the continuing cultural practices and spiritual connection Aboriginal people of NSW have with the land, waters and seas.

We hold an appreciation and respect for the sharing of their knowledge across our organisations.

'Connection' by Lakkari Pitt 2024



# Agenda

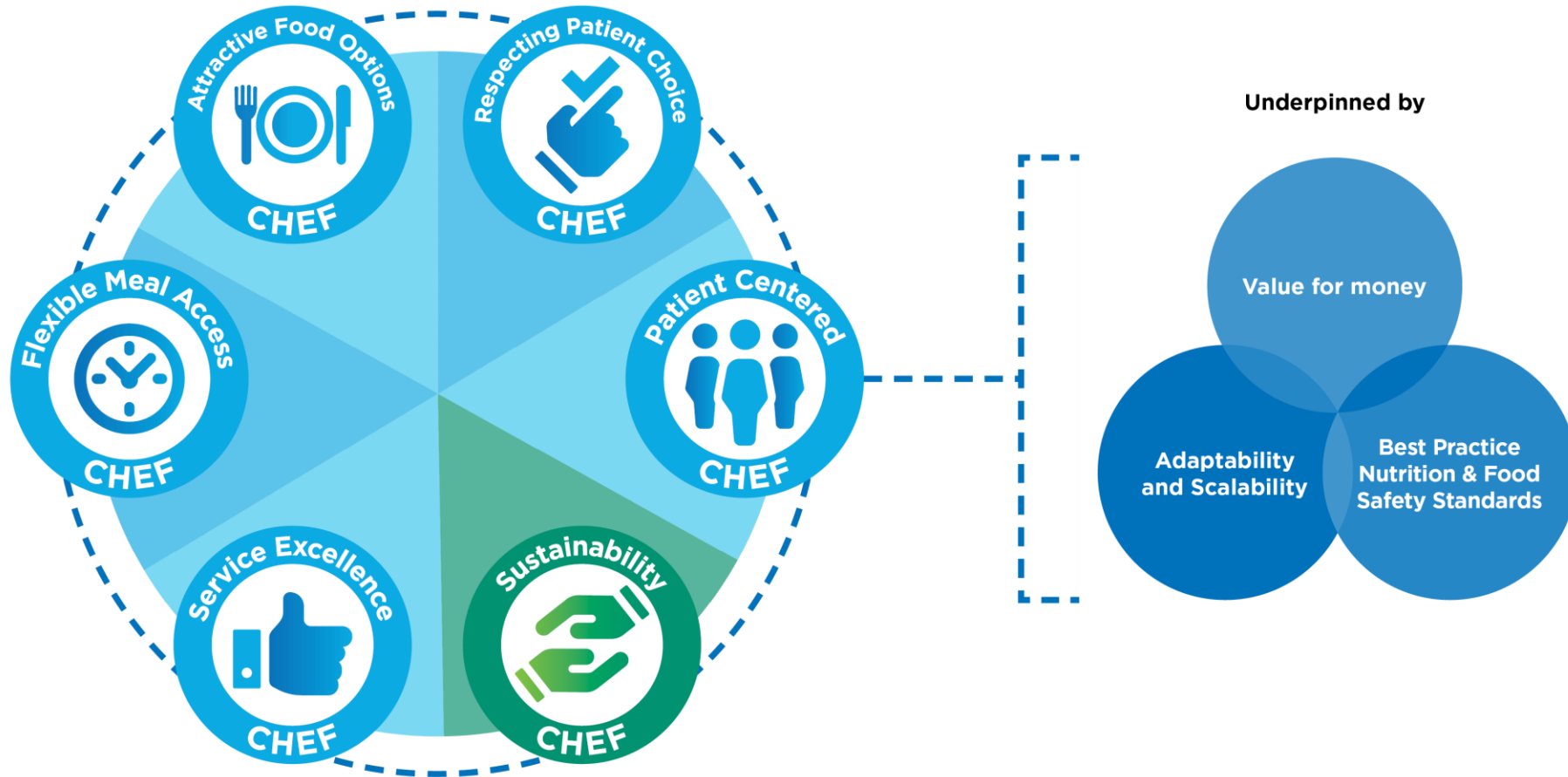


		<b>Presenter</b>
<b>1</b>	CHEF Model Introduction	Amitha Mather
<b>2</b>	CHEF Model at Rankin Park	Amitha Mather
<b>3</b>	Rankin Park Go Live Date	Amitha Mather
<b>4</b>	Evaluation metrics	Amitha Mather

# 1

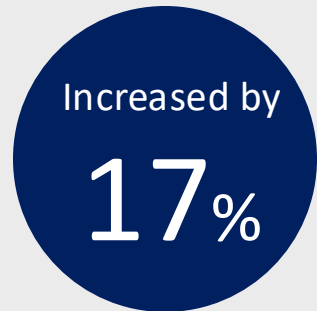
## CHEF Model Introduction

# CHEF Service Model Core Principles

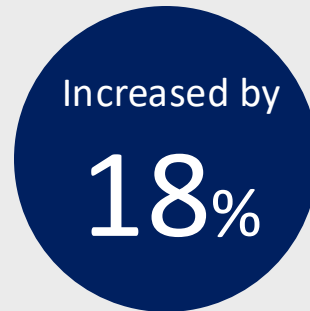


# Initial pilot outcomes

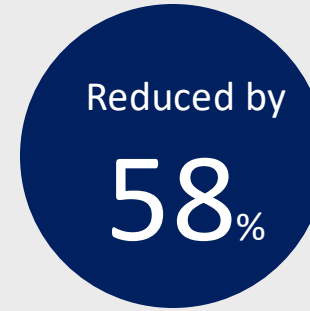
Energy intake



Protein intake



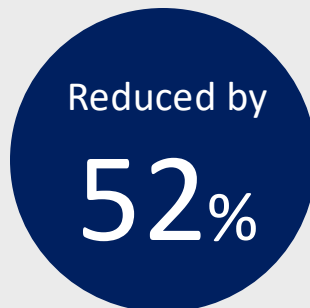
Meals/patient/day



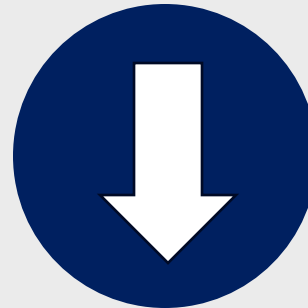
Meal Experience



Food waste



Food costs



Cost to serve





# 2

## CHEF model at Rankin Park

# CHEF model at Rankin Park

---

- Menu change - same menu for all pilot sites and has been endorsed by ACI and HNE Dietitians
- New kitchen equipment - heated bases, toaster, and toasted sandwich maker
- Transition from paper-based to digital ordering (in line with statewide processes)
- Introduction of meal ordering app for carers and clinically suitable patients



# CHEF model at Rankin Park

---

- No changes to rosters for all staff
- No changes to duties for Food Service Assistants
- No changes to cleaners and LHD wardsperson duties
- AHA will be using iPads instead of paper to take meal orders from patients

3

# Rankin Park Go Live Date

# Rankin Park Go Live Date

---



Rankin Park Go Live date is Wednesday 5<sup>th</sup> February

# Staff Consultation

# Staff Consultation

---






- Ongoing staff consultation which commenced in May 2024
- New workflows have been reviewed by JHH Site Manager and Rankin Park Site Manager
- Rankin Park staff consultation for workflows will be held on Thursday 28th November



# 4

## Evaluation metrics

# Evaluation metrics

EVALUATION MEASURES	 <b>Patient experience</b>	 <b>Patient safety</b>	 <b>Staff experience</b>	 <b>Environmental sustainability</b>	 <b>Financial sustainability</b>
DATA MONITORING PLAN	<ul style="list-style-type: none"><li>• Face to face patient surveys</li><li>• <a href="#">BHI Adult Admitted survey</a></li><li>• Ims+ – complaints and compliments</li></ul>	<ul style="list-style-type: none"><li>• Nutritional intake</li><li>• Hypoglycemic Hospital-Acquired Condition (HAC)</li><li>• Malnutrition Hospital-Acquired Condition (HAC)</li><li>• Food and Nutrition Incidents</li></ul>	<ul style="list-style-type: none"><li>• Clinician Survey</li><li>• Food Service Staff survey</li></ul>	<ul style="list-style-type: none"><li>• Food waste audit (tray waste and kitchen waste)</li><li>• Food waste to landfill (kg)</li><li>• <a href="#">Energy use (kw per hour)</a></li></ul>	<p>Cost to serve:</p> <ul style="list-style-type: none"><li>• <a href="#">Food costs (including discretionary costs)</a></li><li>• <a href="#">Employee costs</a></li></ul>