

21 June 2024

Mr Gerard Hayes  
Health Services Union  
Level 2, 109 Pitt Street  
Sydney NSW 2000

**Delivery via email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)**

Dear Mr Hayes,

### **NSW Health Pathology – Trial of Shift Change – Lismore Collection Service**

This letter is to inform you that, following staff feedback and suggestions regarding shift start times within the pre-analytical department at the Lismore Laboratory, NSW Health Pathology will commence a trial involving earlier shift start times.

This trial will affect our Technical Assistant classified phlebotomists and aims to accommodate a shifted workload in ward and outpatient collections in the morning, providing a balanced and consistent workload throughout the day.

Preliminary discussions with the impacted staff members resulted in majority support for the following changes:

- The Ward-Round shift start time will be trialled to change from a 07:30 – 4:00PM shift to a 6:30 AM – 3:00PM shift.
- The Outpatient Collections shift start time will be trialled to change from an 8:00 AM – 5:00PM (60 minute meal break) shift to a 7:30 AM – 4:00PM (30 min meal break) shift.

The trial is proposed to commence from the next available roster period starting on 05 August 2024 and will run for a period of three months.

Our Technical Officers and Scientific Officers will remain unaffected by this proposal.

Please contact me at 0436 624 612 if you wish to discuss the proposal. I would appreciate it if you could share any feedback or concerns with me by close of business on 5 July 2024.

Yours Sincerely



Tarquin Pollock  
Associate Director Human Resources Operations - Regional  
New South Wales Health Pathology