

Medical Director – Public and Population Health

OUR CORE VALUES COLLABORATION OPENNESS RESPECT EMPOWERMENT

POSITION DETAILS	
POSITION NUMBER	Role is for 3-years for 0.2-0.4FTE and is additional to current position
DEPARTMENT	ISLHD – Public and Population Health Service / Cost Centre: 181 187
LOCATION	Multiple facilities
AWARD	Managerial Allowance Level 2 Staff Specialists (State) Award Clause 5 Public Hospitals - VMO Sessional Contracts Determination 2014 OR Clause 5 Public Hospitals (VMO Fee for Service) Determination 2014
VACCINATION CATEGORY	В
EMPLOYMENT CHECKS	National Criminal Record Check Working with Children's Check Aged Care Check
REPORTS TO	Executive Director Integrated Community Services and Mental Health
DOES THIS ROLE MANAGE OR SUPERVISE OTHER STAFF?	☐ No ☐ Yes Direct reports within the Divisional Structure
FINANCIAL DELEGATION	As per delegation manual Other \$ (please specify)
PRIMARY PURPOSE (max 3,800 characters with spaces)	The Medical Director will work in partnership to strategically lead the delivery of clinical services within the Public and Population Health Service across the District. As part of the leadership team for the Service, the Medical Director will provide strategic advice to the Board and Executive for all services within the Service and provide strategic direction for the clinical services provided by the Public and Population Health Service across the District. The Medical Director will foster a multidisciplinary approach to care with a focus on the total patient experience while ensuring service delivery is based on best practice, adapted to local needs and of a high standard. The position will:



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- Wiedical Direct	tor — Public and Population Health
	 provide clinical leadership, and be responsible for oversight of clinical policies and guidelines within the Service; develop and monitor strategies to minimise clinical risk and ensure quality and safety standards are maintained across the District for the services provided by the Public and Population Health Service; develop and monitor business and workforce plans for services within the Service in line with the District Health Service Plan and Strategic Plan; develop and support research within the Service with a focus on developing and managing relationships with key internal and external stakeholders; and ensure consultation occurs with other Divisions, Hubs and Services when considering new services or strategies The position models the CORE values of ISLHD - Collaboration, Openness, Respect and Empowerment.
KEY ACCOUNTABILITIES	Clinical Leadership
(max 3,800 characters with spaces)	 Develop processes to ensure patient/client access is safe, timely, appropriate, effective and efficient
	 Develop processes to ensure care delivery within a multidisciplinary, collaborative framework in accordance with professional standards, supported by the best available evidence
	 Develop/implement evidence-based district-wide clinical policies, procedures and guidelines
	Ensure clinician involvement in management of clinical services and effective operation of interdisciplinary clinical teams
	Ensure clinical policies are current, implemented and meet legislative requirements, Ministry of Health Policy/Guidelines and best practice
	Provide clinical mentorship and professional advice
	 Maintain a physical presence to raise the leadership team's profile; Support services within Public and Population Health to meet patients/clients, carers, staff and volunteers, gauge activity, morale, standard of care and service.
	Clinical Risk, Quality & Research
	Ensure processes are in place to identify, respond & mitigate potential/actual clinical risks
	Ensure processes are in place to identify and respond to issues/events that impact on patient safety, access and flow
	Provide expert advice regarding new clinical procedures/privileges
	Develop clinical risk management approaches to ensure accountability for professional practice and patient/client safety
	Promote a culture of safety and continuous quality improvement
	Ensure quality standards in terms of national accreditation standards are being met
	Monitor Key Performance Indicators/benchmarks to ensure they are met. Develop remedial strategies when necessary
	Promote compliance with the incident notification system (IIMS) and



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timely, appropriate management of incidents in line with NSW Ministry of Health, District and site policies

- Facilitate consumer/commServicey involvement in Divisional activities
- Promote/support research by developing stakeholder engagement, sourcing of grants and other funding

Clinical service strategic planning

- Monitor/evaluate delivery of initiatives within the ISLHD Strategic Plan, Annual and Operational Priorities
- Identify key priorities to guide clinical service plans (with the relevant clinicians) in response to changing population, technological and health needs, ensuring service delivery is responsive to community need/expectation and is aligned with the District Health Service Plan
- Provide reports, briefings and participate in review processes as required by the ISLHD Executive Team

Workforce planning & development

- Develop, along with fellow non-medical Director PPH, ISLHD Service leads, Hub General Managers and other key stakeholders, appropriate coverage and mix of medical, nursing and allied health staff in all facilities across the Service
- Ensure appropriate consultation with relevant Divisions and Services when considering or planning new or enhanced services/strategies
- Provide expert clinical advice regarding workforce planning, development and clinical education & training
- Promote/enhance professional development of self and others
- Develop effective relationships with relevant bodies (Universities and other teaching hospitals) promoting continued excellence in clinical care, teaching and research

Teamwork

- Build a team culture that promotes high performance standards
- Coach the team to improve performance and/or behaviours
- Engage the team in work related discussions as an input to your decision making
- Provide the team with up-to-date context, disseminate information regarding their work and contribution to the achievement of the overall objectives of the organisation
- Review, recognise and reward performance of team members
- Model work behaviours consistent with the CORE values

SELECTION CRITERIA

(max 3,800 characters <u>with spaces</u>)

- 1. Current practising registration with the Australian Health Practitioners Regulation Agency (AHPRA) and a current Class C NSW Health driver's licence.
- 2. Relevant tertiary qualification or working towards same and/or substantial recent experience at a senior management level.
- 3. Demonstrated leadership skills and the ability to motivate inspire and organise staff to achieve organisational, program and professional



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	outcomes.					
	 Demonstrated experience in the application of change management principles and achievement of measurable outcomes. 					
	 Demonstrated ability to identify and analyse clinical needs and to recommend and evaluate innovative business plans and organisational strategies in response to those needs. This includes the implementation of innovative and effective models of clinical practice. 					
	6. Proven effective negotiation and communication skills (written and verbal) with a wide range of stakeholders including patients, public, and Ministry of Health and government representatives.					
	7. A comprehensive knowledge of and commitment to health system safety, quality, risk management, improvement systems, research and professional development.					
KEY CHALLENGES (max 3 key challenges – 1,000	Development of partnerships with District based services to ensure optimal service delivery					
character limit <u>with spaces</u> in each field)	2. Develop and foster relationships with key stakeholders					
KEY RELATIONSHIPS	WHO	WHY				
(Max 3 Internal and 2 External Key Relationships – 200 character limit with spaces in each field)	Public and Population Health Staff inclusive of Medical, Nursing, Allied Health and Admin	Core Business				
	Medical, Nursing & Allied Health Staff external to Public and	Core Business				
	Population Health					
	Population Health District Executive	Core Business				
		Core Business Core Business				
	District Executive Public and Population Health Branch					



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JOB DEMANDS CHECKLIST

Definitions:

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Denotes a critical requirement of the job

Frequency

1	Infrequent – intermittent activity exists for a short time on a very infrequent basis	С	Constant – activity exists for more than 2/3 of the time when performing the job
0	Occasional - activity exists up to 1/3 of the time when performing the job	R	Repetitive – activity involves repetitive movements
F	Frequent – activity exists between 1/3 and 2/3 of the time when performing the job	N/A	Not applicable – activity is not required to perform the job

CRITICAL	PHYSICAL DEMANDS - DESCRIPTION (comment)		FREQUENCY						
			ı	0	F	С	R	N/A	
	Sitting Remaining in a seated p	osition to perform tasks			Х				
	Standing Remaining standing	without moving about to perform tasks			Х				
	Walking Floor type: even/unev	ven/slippery, indoors/outdoors, slopes			Х				
	Running Floor type: even/unev	ven/slippery, indoors/outdoors, slopes						х	
	Bend/ Lean Forward from	Waist Forward bending from the waist to perform tasks	Х						
	Trunk Twisting Turning from	n the waist while sitting or standing to perform tasks	Х						
	Kneeling Remaining in a kneel	ing posture to perform tasks	Х						
	Squatting/ Crouching Add	opting a squatting or crouching posture to perform tasks	Х						
	Leg/ Foot Movement Use of leg and or foot to operate machinery								
	Climbing (stairs/ladders)	Ascend/ descend stairs, ladders, steps, scaffolding	Х						
	Lifting/ Carrying	Light lifting & carrying – 0 – 9kg			х				
		Moderate lifting & carrying – 10 – 15kg						Х	
		Heavy lifting & carrying – 16kg and above						х	
	Reaching Arms fully extended forward or raised above shoulder								
	Pushing/ Pulling/ Restrain from body	ning Using force to hold/restrain or move objects toward or away	х						
	Head/ Neck Postures Hole	ding head in a position other than neutral (facing forward)	Х						
	Hand & Arm Movements	Repetitive movements of hands & arms	Х						
	Grasping/ Fine Manipulat	Cripping, holding, clasping with fingers or hands	Х						
	Work at Heights Using ladd	ers, footstools, scaffolding, or other objects to perform work						х	
	Driving Operating any motor powered vehicle				Х				
CRITICAL	SENSORY DEMANDS - DESCRIPTION (comment)		FREQUENCY						
*			1	О	F	С	R	N/A	
	Sight Use of sight is an integral part of work performance eg viewing of X-rays, computer screen					Х			
	Hearing Use of hearing is an integral part of work performance eg telephone enquiries					Х			
	Smell Use of smell is an integral	part of work performance eg working with chemicals						Х	
	Taste Use of taste is an integral part of work performance eg food preparation							Х	
	Touch Use of touch is an integral part of work performance							Х	
CRITICAL			FREQUENCY						



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*	PSYCHOSOCIAL DEMANDS – DESCRIPTION (comment) Assisting ↓	ı	o	F	С	R	N/A
	Distressed people eg. emergency or grief situations	Х					
	Aggressive & uncooperative people eg. drug/alcohol, dementia, mental illness	Х					
	Unpredictable people eg. dementia, mental illness, head injuries						Х
	Restraining Involvement in physical containment of patients/clients						Х
	Exposure to distressing situations eg child abuse, viewing dead/mutilated bodies						Х

CRITICAL	ENVIRONMENTAL HAZARDS – DESCRIPTION (comment)	FREQUENCY						
*		ı	0	F	С	R	N/A	
	Dust Exposure to atmospheric dust	х						
	Gases Working with explosive or flammable gases requiring precautionary measures						Х	
	Fumes Exposure to noxious or toxic fumes						Х	
	Liquids Working with corrosive, toxic or poisonous liquids or chemicals requiring PPE						Х	
	Hazardous substances eg. dry chemicals, glues						Х	
	Noise Environmental/background noise necessitates people to raise their voice to be heard						Х	
	Inadequate lighting Risk of trips, falls or eyestrain						Х	
	Sunlight Risk of sunburn exists from spending more than 10 minutes per work day in sunlight						Х	
	Extreme temperatures Environmental temperatures are < 15°C or > 35°C						Х	
	Confined spaces Areas where only one egress (escape route) exists						Х	
	Slippery or uneven surfaces Greasy or wet floor surfaces, ramps, uneven ground						Х	
	Inadequate housekeeping Obstructions to walkways and work areas cause trips & falls						Х	
	Working at heights Ladders/stepladders/ scaffolding are required to perform tasks						Х	
	Biological hazards eg. exposure to body fluids, bacteria, infectious diseases						Х	