



TRIM: NSHD//23/25430

Mr Gerrard Hayes  
General Secretary  
Health Services Union  
L2/109 Pitt St  
Sydney NSW 1215

**Via Email:** [info@hsu.asn.au](mailto:info@hsu.asn.au)

Dear Mr Hayes

**RE: Notification of changes to Brookvale Community Health Centre (BCHC) Security Trial**

I write to notify the Health Services Union (HSU) of changes to the trial of rostering BCHC onsite Security Officers.

BCHC is a Northern Sydney Local Health District (NSLHD) site delivering several community and ambulatory services, including Mental Health Drug and Alcohol, Primary and Community Health Services and allied health outpatient services. The site also includes the transport hub and Community Car Park operated by Transport for NSW (TfNSW).

A three-month trial of onsite Security Officer for BCHC which commenced on 16 September 2022, provided security coverage from 7.30 am to 10.30 pm, 7 days a week. This trial was extended to enable further review of security needs. The trial has been ongoing till date, pending completion of the review. The review has now been completed and has identified the coverage exceeded the demand. In particular incidents of emergency codes and anti-social behaviour were considered very low and the highest security activity was that of high visibility patrols.

Several other security enhancements have been identified for the site, including CCTV upgrade, access control systems upgrade, increased external security patrol, implementing actions to deter antisocial activities, etc. The Interim Chief Executive, NSLHD has approved a continuation of a further modified trial for another 3 months. We will be reducing onsite Security Officers to peak activity, from 2pm – 10pm, 7 days a week while the security enhancements are being implemented.

During the trial, Security Officer shifts have been staffed using agency security staff and this will continue.

The revised trial is commencing on 3 April 2023.

*Northern Sydney Local Health District is located on the traditional lands of the Eora Nation*

All correspondence to be emailed or sent to: Northern Sydney Local Health District  
[NSLHD-Mail@health.nsw.gov.au](mailto:NSLHD-Mail@health.nsw.gov.au) ABN 63 834 171 987

PO Box 4007  
Hornsby Ku-ring-gai  
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**Health**  
Northern Sydney  
Local Health District

Please contact [Mathivanan.Sakthivel@health.gov.au](mailto:Mathivanan.Sakthivel@health.gov.au) A/General Manager Mona Vale Hospital if you have any feedback on this matter.

Alternatively, you may wish to contact Mr Brennan Wawrzyk, Senior HR Business Partner, at [Brennan.Wawrzyk@health.nsw.gov.au](mailto:Brennan.Wawrzyk@health.nsw.gov.au).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Mathivanan', written over a diagonal line.

Mathivanan Sakthivel  
**A/General Manager**  
**Mona Vale Hospital**  
**Northern Sydney Local Health District**

Date: 21/3/2023

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