



## Bankstown-Lidcombe Hospital

SWD23/030614

Mr Gerard Hayes  
Secretary  
Health Services Union  
Level 2, 109 Pitt Street  
SYDNEY NSW 2000  
[secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

*Delivered by email*

### **Private & Confidential**

Dear Mr Hayes,

I write to inform you and seek your input regarding proposed changes to the patient support services team leader shift times at Bankstown-Lidcombe Hospital (BLH) within South Western Sydney Local Health District (SWSLHD).

Following a request from the team leaders a review of the BLH patient support services team leader shift times has been undertaken. This review has recommended a small change to shift start and finish times outlined in Table One. The proposed shift times are recommended to be trialled for a period of three months and if successful permanently implemented.

Table One

Current shift times	Proposed shift times
AM: 0700 – 1530	AM: 0600 – 1430
PM: 1500 – 2330	PM: 1400 – 2230
NIGHT: 2300 – 0730	NIGHT: 2200 – 0630

A range of benefits are anticipated from the change which include:

- Shift times which better support service delivery
- Improved oversight of sign on process and distribution of keys and equipment
- Improved communication and dissemination of information
- Improved handover and ability to troubleshoot arising issues
- Strengthened staff development and support

South Western Sydney Local Health District acknowledges the traditional owners of the land

**Bankstown-Lidcombe Hospital**  
Eldridge Road, Bankstown, NSW  
Tel: 612 9722 8000 Fax: 612 9722 8570

**South Western Sydney Local Health District**  
ABN 46 738 965 845  
Liverpool Hospital Eastern Campus

**Correspondence**  
Locked Mail Bag 1600, Bankstown, NSW, 2200  
Email: [SWSLHD-BankstownGeneralManagersUnit@health.nsw.gov.au](mailto:SWSLHD-BankstownGeneralManagersUnit@health.nsw.gov.au)  
Website: <https://www.swslhd.health.nsw.gov.au/Bankstown/>

Locked Bag 7279 Liverpool BC 1871  
Tel: 612 8738 6000 Fax: 612 8738 6001  
Email: [SWSLHD-ESU@health.nsw.gov.au](mailto:SWSLHD-ESU@health.nsw.gov.au)

I would appreciate your feedback and comments regarding the changes. Please provide any comments to Ms Angelique Dedes, A/General Services Manager at [Angelique.Dedes@health.nsw.gov.au](mailto:Angelique.Dedes@health.nsw.gov.au) within fourteen days from the date of this letter. Alternatively, you're welcome to arrange a time to meet with Ms Dedes to discuss the changes further within this period.

Yours sincerely

A handwritten signature in black ink, appearing to read 'P. Rophail', with a stylized flourish at the end.

Peter Rophail  
**General Manager**  
Bankstown-Lidcombe Hospital

Date: 04 April 2023