

## Mid North Coast Local Health District

19/7/2024

Mr Gerard Hayes  
Secretary, HSU NSW, ACT and QLD Branch  
Health Services Union  
Locked Bag 3  
AUSTRALIA SQUARE, NSW 1215

Email: [secretary@hsu.asn.au](mailto:secretary@hsu.asn.au)

cc: [Michael.Kearns@hsu.asn.au](mailto:Michael.Kearns@hsu.asn.au)

Dear Mr Hayes

### RE: Review of the Port Macquarie Base Hospital – Medical Assessment Unit Model of Care (MoC)

I am writing to advise the Port Macquarie Base Hospital (PMBH) will be conducting a review of the Medical Assessment Unit (MAU) Model of Care.

With the recent review of the patient flow key performance indicators of PMBH and the MAU, we have established a review is required to ensure the current structure still supports the most efficient and effective structure to support our patients within our community.

Once a review is conducted, we will be commencing a staff consultation process to discuss proposed changes with the team. The intention is to engage with staff to gain valuable insight and feedback towards a working solution moving forward.

Please note it is not our intention to displace any staff and we will work directly with any affected staff to ensure a smooth transition, if required.

We will advise the HSU of the outcome and will welcome feedback on the proposed plans.

We continue to value the contribution the staff within the Medical Assessment Unit offer our patients here at PMBH and we feel working with the team will ensure a positive outcome moving into the future, which will better meet the demands of our community.

If you would like to discuss any concerns further, please contact my office on telephone 55242101 or via email at [emily.saul@health.nsw.gov.au](mailto:emily.saul@health.nsw.gov.au).

Yours sincerely



Emily Saul  
**Acting Director of Nursing and Midwifery**