

Private and Confidential

Gerard Hayes
Secretary
Health Services Union (HSU) – NSW
Level 2, 109 Pitt Street
SYDNEY NSW 2000

By email: secretary@hsu.asn.au; Gabe.Kavanagh@hsu.asn.au

Re: Revised Approach for Patient Billing Standardisation Program

Dear Mr Hayes

Following the previous notification letter sent on 27 June 2024 (Tab A), this letter is provided to inform the Health Services Union (HSU) that the original proposed implementation model of a Transition (lift and shift) of Patient Billing transactional functions and staff for Central Coast Local Health District and North Sydney Local Health District has been revised.

This revision was prompted by feedback obtained during a Union Specific Consultative Committee (USCC) held on 16 July 2024, and during subsequent discussions held with Executive Leaders within Local Health Districts (LHD)/Speciality Health Networks (SHN).

Therefore, instead of limiting the transition to Central Coast Local Health District and North Sydney Local Health District, it is proposed that all Patient Billing transactional functions and staff across the state of NSW transition to HealthShare NSW over 2025/2026. Terms and conditions of employment for transitioned employees will remain the same following the transition of their positions to HealthShare.

Staff announcement meetings will be held on Thursday 14 November 2024, hosted by the respective LHD's/SHN's; and a High-Level Briefing has been scheduled with the HSU on Friday 15 November 2024.

The aim of this briefing session with the HSU will include inviting the HSU to recommence the USCC process for the above-mentioned proposal and to agree on some suitable dates.

Post final transition and system implementation, it is still intended that HSNSW will establish a centralised team and structure. HSNSW is committed to engaging with the HSU and staff in formal consultation prior to the implementation of this structure (estimated to be in 2026).

Should you have further enquiries, please contact Arina Du Toit, Associate Director, People & Culture, HealthShare NSW at arina.lemmonwarde@health.nsw.gov.au.

Sincerely,



14/11/2024

Alice Murphy
A/Executive Director, Workplace Relations