

Mr Gerard Hayes  
The General Secretary  
Health Services Union (HSU)  
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Attn: Kym Morgan

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## RE: Notification | Container Café for consumers and staff at Macquarie Hospital- NSLHD

Dear Mr Hayes

I write to advise of the proposed introduction of a Container Café on the Macquarie Hospital Campus.

### Background

Currently Macquarie Hospital does not have a café on site which leaves staff the choice of bringing their lunches or accessing one of the cafes at the local shops. For consumers, this means they need to have approved leave from the unit to access local shops and visit the local cafes, while visitors have no option to take consumers to a café without travelling off site.

### Consultation

During July 2023 a survey was conducted amongst staff at Macquarie Hospital to gain feedback on their thoughts about the provision of a café on site. The survey was sent to all staff on site and 233 responses were received.

- 98% of respondents said they would use an onsite café
- 93% said they would purchase meals at an onsite cafe
- 96% said they would purchase beverages at an onsite cafe

In response to these results a tender process was commenced for contractors to apply to provide café services at Macquarie Hospital. The successful contractor is Piccolo Me, who currently provide services to the Ryde Hospital campus and the café style will be a container café.

Multiple site locations for the cafe have been explored taking into consideration accessibility for everyone on the Macquarie Hospital campus, access to utilities including power, water and toilet facilities. This process was conducted by the Macquarie Hospital Facilities and Asset Department, the NSLHD Procurement and Contracts Management Office and an Independent Consultant for NSLHD Property. The outcome was that the grassed area at the end of building 5 is the only viable option to meet the accessibility and utility needs.

## Current Status

Piccolo Me has purchased a container café designed to meet the needs of both consumers and staff located on the Macquarie Hospital Campus. The café will be located on the grass area at the end of building 5. This area will be prepared accordingly including considerations for drainage and disability access. Three car parking spaces will be reallocated to the café to provide an area for customer seating and bollards will be installed so cars cannot enter the seating area. The café will also be located close to the healing garden which will encourage consumers, visitors and staff to utilise this public area. This initiative including the location for the cafe is supported by the Northern Sydney Mental Health Aboriginal Clinical Leaders team, who were a leading force in establishing the healing garden.

The café will provide a mixture of hot and cold food and beverages, including healthy options.

## Impact

Introducing a café on-site will offer a convenient and accessible option for employees, consumers and visitors to enjoy freshly brewed coffee and a variety of food options without having to travel off-site.

Having a café on-site will enhance the overall experience for everyone, providing a comfortable environment for relaxation and rejuvenation during breaks, ultimately boosting morale and productivity across the site.

## Next Steps

Should the Health Services Union have any queries regarding the information in this correspondence or would like to arrange a meeting to discuss the proposed changes, please contact myself via email [Anne.Bajuk@health.nsw.gov.au](mailto:Anne.Bajuk@health.nsw.gov.au) or alternatively you may wish to contact Regina Paradowski, Senior HR Business Partner, via email [Regina.Paradowski@health.nsw.gov.au](mailto:Regina.Paradowski@health.nsw.gov.au) or on 0477 762 341.

If you or your members have any queries, questions or concerns regarding this please contact me via email at [Anne.Bajuk@health.nsw.gov.au](mailto:Anne.Bajuk@health.nsw.gov.au) by 11 March 2024.

Yours sincerely



Anne Bajuk  
**Service Director/Site Manager**  
**Macquarie Hospital**

Date: 26 February 2024

Cc: Regina Paradowski, Senior HR Business Partner