30 – 32 Meredith Street Strathfield NSW 2135 PH: (02) 9746 9767

9 March 2022

Mr Gerard Hayes Secretary Health Services Union gerard.hayes@hsu.asn.au

Dear Mr Hayes,

Re: Closure of Meredith House Nursing Home

We had planned to hold a meeting this coming Friday to advise everyone of our news. Unfortunately, a sudden COVID outbreak has meant we are unable to meet as a group so have resorted to writing to everyone in the first instance. We plan to hold a video conference session next week for any questions or discussions. An invitation will be forwarded to the union as soon as a date has been set.

After careful consideration and an external review of our operations and strategic direction, Paston Pty Ltd has today made the difficult decision to close its residential aged care service Meredith House, Strathfield.

An external independent review of the home has concluded that due to the age and condition of the building, it is no longer fit for purpose as a residential aged care facility and would most likely struggle to meet the expected standards under the *Aged Care Act 1997*. We do not believe we can continue to offer an acceptable level of care in line with our high standards.

Rest assured that all staff employed as of today will receive their full entitlements and pay up to the closure of the home which is expected to occur by Sunday 24 April 2022. We have also entered into discussions with Uniting Care, the Jesmond Group and the Albanese Group that operate aged care services across Sydney and both providers have expressed an interest in offering employment to our staff. Please note that a decision to take up these offers does not in any way effect staff entitlements.

We have also established a free Employee Assistance Line provided by Indigjo project. Staff can receive confidential advice and support. The number to contact this support is 9212 5469

Further advice and support

Our Director Ms Sue Shah (RN) will be based at Meredith House and will manage the decommissioning process with Mr Craig Hooper. Please feel free to contact either of these people on 02 9090 4950 should you wish to discuss any of the matters raised in this correspondence.

Yours sincerely

Chief Executive Officer