

10 November 2023



Health
Northern NSW
Local Health District

Mr Michael Kearns
Organiser, Public Health Division
Health Services Union
Level 2, 109 Pitt Street
SYDNEY NSW 2001

Email: Michael.Kearns@hsu.asn.au
E: info@hsu.asn.au

Dear Mr Kearns,

Establishment of a Health & Security Assistant (HSA) Model, Richmond Clarence Mental Health Services – Lismore campus.

Security coverage for Richmond Clarence Mental Health Services Lismore campus is currently supported and supplied by the Lismore Base Hospital.

Whilst Richmond Clarence Mental Health Services Lismore campus has a staff profile to support this service, there continues to be ongoing challenges when additional ad-hoc support is required or when allocated staff need to be backfilled. Commonly, external contractors are called to assist.

Further challenges with the current security model include:

- prioritising staff allocation when there are competing needs between Lismore Hospital and Lismore Mental Health inpatient services;
- staff availability;
- the efficient and effective utilisation of available resources, considering the role of a security officer within a clinical inpatient setting;
- finding appropriate applicants/staff with relevant experience, training and preparedness to work within a Mental Health setting.

In consideration of the above, the purpose of this correspondence is to advise that Richmond Clarence Mental Health Services wish to establish a Health & Security Assistant (HSA) model to support Lismore Mental Health Services – Lismore campus.

To support consultation with the Health Services Union (HSU) regarding the proposed HSA model, please find attached a summary of the proposed model for your review.

In addition, a meeting has been scheduled as follows:

Date: Monday 4 December 2023
Time: 09.30am
Location: Mental Health Services Lismore, 60 Hunter Street Lismore
Community Mental Health meeting room 3
Please note a Teams link will also be made available.

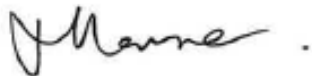
Should you have any questions regarding this correspondence or the attached summary, could you please forward these to myself by 29 November 2023. This will support the provision of a response prior to meeting and to enable a constructive and efficient consultation discussion on 4 December 2023. In addition, please be advised that staff will also be informed of the proposal and

are invited to provide feedback either directly to myself or via the Association. Questions can be forwarded to Tamahra.Manson@health.nsw.gov.au or ph: 02 6620 7985.

In addition, should an alternative meeting time be required, please contact me on the above details so arrangements can be made.

I look forward to meeting and discussing improved security services for Mental Health Services Lismore campus.

Yours Sincerely

A handwritten signature in black ink, appearing to read "Tamahra Manson", followed by a period.

Tamahra Manson
Service Manager
Richmond Clarence Mental Health Services