

POSITION DESCRIPTION

NSLHD - Child Protection Intake Clinician (Multi-Disc)



Northern Sydney
Local Health District



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|---------------------------------------|---|
| Organisation | NSW Health |
| Local Health District / Agency | Northern Sydney Local Health District |
| Position Classification | Psychologist, Snr Psychologist, Social Worker Lvl 1, Social Worker Lvl 2 |
| State Award | Health and Community Employees Psychologists (State) Award NSW Health Service Health Professionals (State) Award |
| Category | Allied Health Health Clinician |
| Website | www.nslhd.health.nsw.gov.au/ |

PRIMARY PURPOSE

This position provides a point of first contact for clinical consultation and referral from NSW Department of Community Services (CS), Joint Investigation Response Service (JIRT), Out of Home Care (OOHC) services and health services and a point of first contact for exchange of information requests from Community Services.

RESPIRATOR USE

NSW Health workers may be required to use a respirator, as part of their appointment with NSW Health. Where a respirator is required for use, workers will be instructed in their safe use; including donning, doffing and fit checking. Staff may be required to complete fit testing to selected respirator/s to assess their facial fit/seal.

At all times when a health worker is required to use a respirator, the health worker must not have any facial hair present. Processes are in place to support workers that need to keep facial hair due to religious observance requirements and/ or health conditions.

ESSENTIAL CRITERIA

You must take all reasonable care for yourself and others and comply with any reasonable instruction, policies and procedures relating to work health safety and wellbeing.

KEY ACCOUNTABILITIES

Service Delivery

The Clinician will provide a point of first contact for clinical consultation and referral from NSW Department of Community Services, Joint Investigation Response Service, Out of Home Care services and health services. The



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incumbent participate in initial assessment processes of new referrals including attending interagency case conferences. The Clinician will coordinate service delivery for crisis child sexual assault referrals and provide counselling and support where appropriate with adolescents and non-offending parents or care givers. The service acts as the Central Contact point for Chapter 16A requests for information from Community Services and High Risk Birth Alerts. It also provides advice and assistance to other agencies making requests for information from Community Services and High Risk Birth Alerts. The clinician will play a key role in supporting this system and ensuring the responses to Community Services are provided in line with timeframes. The incumbent, will, in conjunction with the team leader assess and review all cases on the service wait list and where appropriate provide a crisis intervention.

The Clinician will liaise with referring agencies in relation to referral management and wait list status. The incumbent will provide limited counselling and therapy services to designated children, young and their carers. The incumbent will provide telephone consultation and support to other health and non-health related services as required. The Clinician will work in partnership with internal, external, government and non-government service providers to reduce 'risk of harm' for children and young people. The incumbent will recognise abuse and report when necessary.

Administrative

The Clinician will prepare reports as required by legislation, or as requested by other agencies/services in consultation with the Service Manager or Team Leader. The incumbent will maintain up-to-date progress notes on the client's medical file and record in other Service information systems. The incumbent will participate in data collection activities and administer psychometric testing. The Clinician will participate in regular individual and group supervision with the team leader and is expected to attend meetings s required.

Quality Improvement

The incumbent will participate in quality improvement activities and provide a high level of customer service to patients, staff and others. The Clinician will participate, support and develop activities to improve client outcomes. The incumbent will participate in research and quality assurance projects as directed by the Team Manager and Service Manager. The Clinician will undertake ongoing Professional Development and continuing Child Protection Education.

KEY CHALLENGES

- Working in a complex interagency context.
- Working with a client group who have experienced significant risk of harm, abuse and neglect
- Working with a client group whose parents/ carers may also have histories of childhood abuse and neglect

KEY RELATIONSHIPS

| Who | Why |
|--|--|
| Management | To report on day to day tasks and any issues. |
| Northern Sydney LHD Social Work Services | Communication purposes, to share information and deliver a high quality service. |
| External Government Agencies | To share information |
| External Non-Government Agencies | To share information. |

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SELECTION CRITERIA

1. Consistently demonstrates behaviours that reinforce the CORE Values of our organisation; Collaboration, Openness, Respect and Empowerment. Demonstrate these behaviours with all stakeholders; colleagues, direct reports, as well as our patients and consumers, and those that care for them.
2. Recognised degree in Social Work and eligible for membership of AASW or degree in Psychology and registration/ provisional registration as a Psychologist with APHRA.
3. Assessment, counselling and casework experience working with children young people and families.
4. Understanding of the dynamics child sexual assault and the impact of domestic and family violence on children and young people. Understanding of the impact of trauma on children and young people.
5. Demonstrated experience in working in a multi disciplinary team.
6. Demonstrated high quality written and oral communication skills.
7. Demonstrated experience in working collaboratively with government and non government agencies.
8. Current NSW Drivers License.

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Job Demands for: NSLHD - Child Protection Intake Clinician (Multi-Disc)

| Physical Demands | |
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| <p>Respirator use - Wearing of a respirator, to ensure protection against exposure to respiratory pathogens/ hazardous materials</p> <p>Occasional</p> | <p>Sitting - remaining in a seated position to perform tasks</p> <p>Frequent</p> |
| <p>Standing - remaining standing without moving about to perform tasks</p> <p>Not Applicable</p> | <p>Walking - floor type: even/uneven/slippery, indoors/outdoors, slopes</p> <p>Not Applicable</p> |
| <p>Running - floor type: even/uneven/slippery, indoors/outdoors, slopes</p> <p>Not Applicable</p> | <p>Bend/Lean Forward from Waist - forward bending from the waist to perform tasks</p> <p>Not Applicable</p> |
| <p>Trunk Twisting - turning from the waist while sitting or standing to perform tasks</p> <p>Not Applicable</p> | <p>Kneeling - remaining in a kneeling posture to perform tasks</p> <p>Not Applicable</p> |
| <p>Squatting/Crouching - adopting a squatting or crouching posture to perform tasks</p> <p>Not Applicable</p> | <p>Leg/Foot Movement - use of leg and/or foot to operate machinery</p> <p>Not Applicable</p> |

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| <p>Climbing (stairs/ladders) - ascend/descend stairs, ladders, steps</p> <p>Not Applicable</p> | <p>Lifting/Carrying - light lifting and carrying (0 to 9 kg)</p> <p>Occasional</p> |
| <p>Lifting/Carrying - moderate lifting and carrying (10 to 15 kg)</p> <p>Not Applicable</p> | <p>Lifting/Carrying - heavy lifting and carrying (16kg and above)</p> <p>Not Applicable</p> |
| <p>Reaching - arms fully extended forward or raised above shoulder</p> <p>Not Applicable</p> | <p>Pushing/Pulling/Restraining - using force to hold/restrain or move objects toward or away from the body</p> <p>Not Applicable</p> |
| <p>Head/Neck Postures - holding head in a position other than neutral (facing forward)</p> <p>Not Applicable</p> | <p>Hand and Arm Movements - repetitive movements of hands and arms</p> <p>Frequent</p> |
| <p>Grasping/Fine Manipulation - gripping, holding, clasping with fingers or hands</p> <p>Not Applicable</p> | <p>Work at Heights - using ladders, footstools, scaffolding, or other objects to perform work</p> <p>Not Applicable</p> |
| <p>Driving - Operating any motor powered vehicle</p> <p>Occasional</p> | |

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| Sensory Demands | |
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| <p>Sight - use of sight is an integral part of work performance (e.g. viewing of X-Rays, computer screens)</p> <p>Frequent</p> | <p>Hearing - use of hearing is an integral part of work performance (e.g. Telephone enquiries)</p> <p>Frequent</p> |
| <p>Smell - use of smell is an integral part of work performance (e.g. working with chemicals)</p> <p>Not Applicable</p> | <p>Taste - use of taste is an integral part of work performance (e.g. food preparation)</p> <p>Not Applicable</p> |
| <p>Touch - use of touch is an integral part of work performance</p> <p>Not Applicable</p> | |

| Psychosocial Demands | |
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| <p>Distressed People - e.g. emergency or grief situations</p> <p>Frequent</p> | <p>Aggressive and Uncooperative People - e.g. drug/alcohol, dementia, mental illness</p> <p>Occasional</p> |
| <p>Unpredictable People - e.g. dementia, mental illness, head injuries</p> <p>Occasional</p> | <p>Restraining - involvement in physical containment of patients/clients</p> <p>Infrequent</p> |
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| Exposure to Distressing Situations - e.g. child abuse, viewing dead/mutilated bodies Frequent | |
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Environmental Demands

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| Dust - exposure to atmospheric dust Not Applicable | Gases - working with explosive or flammable gases requiring precautionary measures Not Applicable |
| Fumes - exposure to noxious or toxic fumes Not Applicable | Liquids - working with corrosive, toxic or poisonous liquids or chemicals requiring PPE Not Applicable |
| Hazardous Substances - e.g. dry chemicals, glues Not Applicable | Noise - environmental/background noise necessitates people raise their voice to be heard Not Applicable |
| Inadequate Lighting - risk of trips, falls or eyestrain Not Applicable | Sunlight - risk of sunburn exists from spending more than 10 minutes per day in sunlight Not Applicable |
| Extreme Temperatures - environmental temperatures are less than 15°C or more than 35°C Not Applicable | Confined Spaces - areas where only one egress (escape route) exists Not Applicable |

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| <p>Slippery or Uneven Surfaces - greasy or wet floor surfaces, ramps, uneven ground</p> <p>Not Applicable</p> | <p>Inadequate Housekeeping - obstructions to walkways and work areas cause trips and falls</p> <p>Not Applicable</p> |
| <p>Working At Heights - ladders/stepladders/scaffolding are required to perform tasks</p> <p>Not Applicable</p> | <p>Biological Hazards - exposure to body fluids, bacteria, infectious diseases</p> <p>Not Applicable</p> |

