



BCHC & TCHC duress faults identified as at 23/01/23

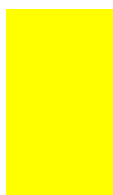
Location	Duress button does not work at all	Duress button works – except for room indicator light	Duress button works - fully functional
Belconnen Community Health Centre	8	9	70
Tuggeranong Community Health Centre	5	2	35
Belconnen WiC	0	0	6
Tuggeranong WiC	0	3	3
Total	13	14	114

Status of Duress Buttons – BCHC & TCHC

To identify the current status of each duress button at BCHC and TCHC a coloured sticker has been placed adjacent to the duress button and were applicable on the room door so that staff remain aware of the functionality of the duress at that location.



Duress button does not work at all – no audible alert, no annunciator message and no room indicator light will activate



Duress button works – except for room indicator light - activates audible alarm and annunciator message only



Duress button works - fully functional – the audible alert, annunciator message and room indicator light will activate



BCHC & TCHC Duress Faults and Instructions



Managers are advised to discuss the above information with their teams and consider any additional risk control measures that may be necessary e.g. for higher risk patients - alerting other staff or the security officer of a higher risk appointment, not using red coded locations or only with two staff in attendance or where dual egress is available etc. The WHS team and Security are happy to assist staff and Managers further upon request.

Further information and updates will be provided as they become available. The attachment contains the key summary information for colour coding of duress buttons etc. from this email.

For further information and assistance please contact CHS.WorkHealthSafety@act.gov.au or Security Services on 5124 5145 or chs.securityops@act.gov.au