

31 July 2024

Dear Health Services Union (HSU),

I am reaching out to inform you of potential changes that may impact your members.

Changes to Support Coordination Services

In response to the NDIS Review and the Disability Royal Commission, Northcott has been evaluating its Support Coordination service.

The review highlights the need to separate Support Coordination from other services offered by Northcott, as the NDIS also plans to integrate Support Coordination into the new Navigator service.

Northcott is nonetheless committed to preserving employment conditions for its Support Coordination staff as far as possible.

To this end, Northcott is in discussions with Allinto, a specialist not-for-profit provider interested in taking on staff affected by this change.

This approach aligns with steps already taken by other disability service providers in the industry.

Timeline

Northcott informed the affected team members of these proposed changes via email on 30 July 2024.

Please note that these discussions are still in the early stages, and Northcott will keep staff updated and engage in further consultation as the situation develops.

However, some initial details on the proposal are included in the [Announcement about the approach](#).

Northcott anticipates that more specifics will emerge as it continues to explore different employment options over the coming months.

Feedback and Meetings

While Northcott is considering this option, it has encouraged affected staff to discuss the changes with their union representatives or directly with it.

Rowan Lennox will be attending the NSW COS team meeting on Thursday from 10:30am to 11:30am to provide additional information and answer any questions.

Michelle Vickers will also meet with the QLD team this week.

Northcott is committed to being transparent and keeping everyone informed throughout this process.

Additionally, Northcott has prepared a [Frequently Asked Questions](#) document to address some common inquiries from staff.

For any questions regarding Northcott's next steps, please feel free to contact me via email or reach out to the General Manager of the affected employees.

Kind regards,



Nicholas Kluktewicz