

24 September 2024

Mr Gerard Hayes
General Secretary
Health Services Union

Via email: secretary@hsu.asn.au

Dear Mr Hayes,

Changes to the Multicultural Health Liaison Service at Hunter New England Local Health District

I am writing to you regarding changes proposed to be made to the Multicultural Health Liaison Service at Hunter New England Local Health District (HNELHD). This includes proposed changes to the current structure and as such I wish to formally commence consultation with you in accordance with award provisions.

I have attached the relevant information for the Multicultural and Refugee Health proposed structure for HNELHD. The information provided outlines the proposed structure which will provide a consistent approach to the District from the Multicultural and Refugee Health Service.

The proposal aims to establish a team structure that supports the integration of work across the Multicultural and Refugee Health Service, and embeds key focuses on workforce capacity building, development and engagement, research, partnerships, innovation, planning, data analysis, evaluation and communication into the structure and core business of the service.

Overall service delivery will be enhanced through:

- Reducing inefficiencies, gaps, and duplication of efforts, enabling more efficient, effective, and targeted delivery of programs to where they will have the greatest impact;
- Establishing a structure with clear responsibility for aligning priorities and coordinating engagement with key internal and external partners;
- Providing a clear point of contact for internal and external partners to engage with;
- Streamlined and consistent reporting to, and outcomes from, HNELHD Sector Multicultural Access Committees.

Impacts to current employed staff will occur as outlined in the Proposal Brief. HNELHD will be engaged in regular consultation with staff and the Health Services Union (HSU) in accordance with relevant policy. As such, relevant information has been provided to staff for their review and formal feedback by close of business 16 October 2024. We wish to work closely with the Health Services Union to ensure a smooth transition. Please provide any feedback regarding the proposed structure to ashley.young@health.nsw.gov.au by close of business 16 October 2024.

Should you wish to discuss this matter further, please contact Ashley Young, Service Manager Multicultural and Refugee Health on (02) 4924 6643 or via email ashley.young@health.nsw.gov.au or Roisin Moir, Senior Human Resources Business Partner on roisin.moir@health.nsw.gov.au

Yours Sincerely,



Elizabeth Grist
Executive Director Clinical Services, Nursing and Midwifery
Hunter New England Local Health District